

Terms & Conditions for Bonnie Wild

✦✦ 1 Scope

1.1 These Terms & Conditions (T&C) apply to all contracts between Bonnies Jewelry (hereinafter referred to as "Seller") and the customer (hereinafter referred to as "Customer") via the online shop.

1.2 Any differing terms and conditions of the Customer are not recognized unless the Seller expressly agrees to their applicability in writing.

✦✦ 2 Contract Conclusion

2.1 The presentation of products in the online shop does not constitute a legally binding offer, but an invitation to place an order.

2.2 The Customer can select products from the Seller's range and collect them in a shopping cart using the "Add to Cart" button. By clicking the "Buy Now" button, the Customer makes a binding offer to purchase the goods in the cart.

2.3 The Seller then sends the Customer an automatic confirmation of receipt by email, listing the Customer's order, which the Customer can print using the "Print" function (order confirmation). The automatic acknowledgment of receipt merely documents that the Customer's order has been received by the Seller and does not constitute an acceptance of the application. The contract is only concluded when the Seller sends a declaration of acceptance in a separate email (order confirmation).

✦✦ 3 Prices and Shipping Costs

3.1 All prices listed on the Seller's website include the applicable statutory VAT.

3.2 In addition to the stated prices, the Seller charges for shipping. Shipping costs are clearly communicated to the Customer on a separate information page and during the ordering process.

3.3 For deliveries, additional costs may arise in individual cases that the Seller is not responsible for and which must be borne by the Customer. These include, for example, costs for transferring money by credit institutions (e.g., transfer fees, exchange rate fees) or import duties or taxes (e.g., customs duties). Such costs can also arise within Europe.

✦✦ 4 Delivery Conditions

4.1 Delivery is only made to the specified countries.

4.2 The delivery time is approximately 3-5 working days, unless otherwise stated. The Seller will indicate any deviating delivery times on the respective product page.

✦✦ 5 Payment Terms

5.1 The Customer can make the payment by prepayment, credit card, or PayPal.

5.2 The Customer can change the stored payment method in their user account at any time.

5.3 Payment of the purchase price is due immediately upon conclusion of the contract.

✦✦ 6 Retention of Title

The delivered goods remain the property of the Seller until full payment is made.

✦✦ 7 Warranty and Guarantee

8.1 The Seller is liable for material defects in accordance with the applicable statutory provisions.

8.2 An additional guarantee exists for the goods delivered by the Seller only if it has been expressly given in the order confirmation for the respective item.

✦✦ 8 Liability

9.1 Claims by the Customer for damages are excluded. Excluded from this are claims for damages by the Customer resulting from injury to life, body, health, or from the violation of essential contractual obligations (cardinal obligations), as well as liability for other damages based on an intentional or grossly negligent breach of duty by the Seller, its legal representatives, or vicarious agents.

9.2 In the event of a breach of essential contractual obligations, the Seller is only liable for the foreseeable, typically occurring damage if this was caused by simple negligence unless it concerns claims for damages by the Customer resulting from injury to life, body, or health.

✦✦ 9 Exchange and Return Policy

An exchange or return of delivered goods is generally excluded, unless the Seller has expressly agreed to the exchange or return in writing. This policy is in addition to the Customer's statutory rights, particularly the right of withdrawal and warranty rights.

✦✦ 10 Customs Duties and Fees

The Customer is responsible for any customs duties and fees that may apply to international orders. The Seller does not cover or reimburse any customs charges incurred.

✦✦ 11 Data Protection

The Seller processes personal data of the Customer for a specific purpose and in accordance with the statutory provisions. The personal data provided for the purpose of ordering goods (such as name, email address, address, payment data) are used by the Seller to fulfill and process the contract. This data is treated confidentially and is not disclosed to third parties who are not involved in the ordering, delivery, and payment processes. The Customer has the right to request, free of charge, information about the personal data stored by the Seller about them. Additionally, they have the right to correct inaccurate data, block, and delete their personal data, provided that no legal retention obligation contradicts this.

✦✦ 12 Final Provisions

12.1 Contracts between the Seller and the Customer shall be governed by the law of the Swiss Confederation, excluding the UN Convention on Contracts for the International Sale of Goods (CISG).

13.2 If the Customer is a merchant, a legal entity under public law, or a special fund under public law, the place of jurisdiction for all disputes arising from contractual relationships between the Customer and the Seller is the Seller's registered office.

13.3 The contract remains binding in its remaining parts even if individual points are legally invalid. Instead of the invalid points, the statutory provisions, if any, shall apply. However, if this would represent an unreasonable hardship for one of the contracting parties, the contract shall become invalid as a whole.

These Terms & Conditions have been established to provide a clear and binding framework for all transactions between Bonnie Wild and its customers. For further questions, we are always available.

✨ 13 **Beads Workshop**

13.1 • Up to 7 days before the workshop: Free cancellation.

- 6-2 days before the workshop: 50% of the workshop fee will be charged as a cancellation fee
- Less than 48 hours before the workshop or no-show: 100% of the workshop fee will be charged